

# Dog/Cat Boarding Consent & Information Form

## Owner Release

I understand that in the event of my pet's illness, the staff of Heartland Animal Center will *immediately attempt* to contact me or my agent to discuss the problem and the treatment options. The Center is authorized to initiate appropriate treatment until myself or my agent can be reached.

I understand that certain vaccinations are required. The required annual vaccines include Rabies (3yr for adult dogs) and DA2PP for dogs and FDRC-C and Rabies for cats. I understand that Bordetella (Kennel Cough) vaccine is required every 6 months for both cats and dogs. **I understand that my pet(s) must be current to Heartland Animal Center's Standard of Vaccine or the appropriate vaccines will be given to my pet and additional charges will be added to my bill and I will be responsible for those charges.**

Medication administration is an additional charge based on frequency/level of difficulty. Medication Administration Charges will be an additional fee and I understand that I will be responsible for the additional charges.

I understand that ALL pets that are boarding are given an oral flea treatment called "Capstar." This flea medication does not affect any medication that your pet may be taking now. All boarders receive this treatment to ensure a flea-free facility. There will be a one-time charge for each pet per boarding visit for Capstar.

I understand and will not hold the Center responsible for conditions such as weight loss, hair loss, upper respiratory infections, bronchitis, broken toe nails, and/or diarrhea. I also will not hold liable for loss, damage, injury, or death. I understand ALL pets admitted to this facility must be protected against communicable, contagious diseases and must be free of parasites.

**Cancellation Policy** – Cancellations must be done 24 hours (1 day) prior to your Pet's Drop-Off Date. If we are NOT notified before the **24-hour cancellation period**, you will be charged a cancellation fee of \$35 for the first dog and \$18 for each additional dog.

**Holiday Cancellation Policy** – Holiday Cancellations must be done 48 hours (2 days) prior to your Pet's Drop-Off Date. If we are NOT notified before the **48-hour cancellation period**, you will be charged a cancellation fee of \$35 for the first dog and \$18 for each additional dog.

**HOLIDAYS include: New Year's Day, Memorial Day, 4<sup>th</sup> of July, Labor Day, Thanksgiving and Christmas Day.**

**Client Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

You will be asked to sign a Boarding Consent Form at least once a year and it will be kept in your pet's file

**Drop Off Times:** Boarding pets may be dropped off during regular business hours.

Monday – Friday: 7:30am to 4:45pm

Saturday: 8:00am to 11:45am

**Pick Up Times:** Boarding pets may be picked up the following times:

Monday – Friday: 7:30am to 4:55pm

Saturday: 8:00am to 11:55am

Saturday evening: 5:00pm to 6:00pm

Sunday evening: 5:00pm to 6:00pm

**NO PICK UP ON HOLIDAYS**

Boarding prices subject to change without notice